



About Us

The Specialist Medical Resources Foundation (SMRF) is a not-for-profit, community driven charity – just for the Riverina. Our goal is to ‘bridge the gap’ for families and individuals financially through the provision of non-government funded medical equipment, medical aids and by assisting these people to cover a broad range of medical expenses.

Founded in 2013 by Tony Burns, Angela Boulton, Sophie McKellar, Jolene Green, Josh McKellar, Jade Boulton and Donna McPherson, with a simple and singular mission – to raise money to benefit our community through the provision of vital, life changing medical equipment and support for Riverina residents.

SMRF need the community’s support to fulfill the many needs of those in need living across the Riverina. Every donation, no matter how big or small will help us make a significant difference to the health and well being of those needing specialist medical care in our community.

With Government dollars stretched across our country, supporting the medical needs of all Australians, the Specialist Medical Resources Foundation need your help to fund the equipment and financial support desperately needed in our area.

How We Help –

It would be great to think that living in the country we have the same medical resources and treatments available to us, as those living in metropolitan areas do. Unfortunately this just isn’t the case. Living in regional NSW the reality is that emergency treatment or specialist medical equipment is often hours away.

Federal and State Government funding for medical services is stretched across our country, this means that not all areas are provided with state of the art technology and medical equipment. As a result, Doctors, nurses and medical practitioners, in some emergency situations are unable to fully care for the patient requiring them to be transferred to hospitals in larger cities. Not only are situations like these traumatic for the patient and their loved ones, there is a huge financial burden placed upon the family while they are away caring for their loved one. Not to mention the potential costs for after care, and in home treatment. The other side to what we do, is provide people of all ages with medical conditions with equipment and aids to improve their quality of life.

That’s where the Specialist Medical Resources Foundation steps in. We are dedicated to funding medical equipment and providing emergency financial relief to better the Riverina, and to equip those in extraordinary circumstances with the funding they require to help them improve their quality of life.



The Specifics of Who We Help

The Specialist Medical Resources Foundation is designed to assist anything in the 'specialist medical emergency' category. If you're not sure if this is you, have a look at the list below. If you're still unsure, please contact the SMRF office to discuss your situation.

- Provision of non-Government funded emergency medical equipment
- Upgrade of non-Government funded emergency medical equipment
- Specialist medical machinery to better assist treatment
- Medical equipment to improve the healing process
- Provision of in home specialist medical equipment for patients who were taken critically ill or injured
- Provision of short term financial relief for families and individuals undergoing critical, life threatening or ongoing debilitating medical conditions by way of the following
 - a) Up to \$1000 in Woolworths Essentials Cards
 - b) Up to \$500 in fuel cards
 - c) Up to \$500 prepaid Pharmacy account for prescription medications
 - d) Up to \$500 of your Gas and Electricity expenses covered

How to apply for Private Medical Assistance -

All requests need to complete a Specialist Medical Resources Foundation Application Form. Your form will be submitted to the SMRF board for consideration. You must fill out one form per request (if you are applying for more than one item). In order for your form to be considered please ensure you submit, with the application form, the following for each request. If you are applying for a Financial Hardship Grant, please disregard item 1, 2, 3 and 4.

1. A JPEG image of what you are requesting attached to your submission
2. A current quote inclusive of GST and freight cost. Please outline exact specifications of equipment requested. Quotes must be based on one unit price, not bulk purchases.
3. Where possible, provide 2 quotes inclusive of GST and freight
4. A dated, formal letter of request from your Specialist Medical provider outlining your need for this equipment. *Please note that we DO NOT require private or detailed information on your illness or medical situation. Just confirmation that you are seeing a Specialist, who will supervise use of this equipment, and that your medical circumstance requires such equipment. However, the more information you choose to provide us may assist the Board with their decision.*
5. Contact information for your Specialist, all requests will be followed up through your medical facilitator before they will be submitted to the Board for consideration. If we cannot contact your Specialist directly, unfortunately your request cannot be submitted. It is the responsibility of the applicant to ensure your medical provider is aware of your application and that contact must be made.

6. In order to substantiate a claim, the Specialist Medical Resources Foundation reserves the right to request more information, including financial and personal. Failure to provide additional information directly related to your application, as requested by the Board may result in your application being ineligible for submission. *Please note, additional information is only requested to ensure that all charity money is being provided to those in need.*

The Approval Process -

All applications are checked to ensure all fields and attachments (quotes and JPEG images) are completed in full before being submitted to the Board for review. Forms that are incomplete will not be submitted. A SMRF staff member will contact you if this is the case, you may collect your form from the SMRF office and complete any missed criteria.

An informal interview for Private Medical Assistance Funding will take place prior to your application being submitted to the Board. A staff member will contact you to arrange a time for the interview to take place. The informal meeting is designed to assess your individual situation to allow the Board a better understanding of your circumstances to ensure we assist you in every way possible. Your interviewer will also provide the Board with a request form for assistance specific to your needs.

The Board's role is to assess, evaluate and prioritise all requests against the Specialist Medical Resources Foundation's guidelines.

If Approved, the Next Steps –

The applicant will be informed via phone call or email about their request being approved or declined.

If your grant application was successful, your request will be granted with funding already available. Applicants who are to receive immediate funding will be contacted via telephone to organise the next step; purchase and delivery.

Once the equipment has been purchased, a plaque will be affixed, or the equivalent, to the item and the item will then be delivered (for Financial Assistance Grants only)

Once the item has been passed into your care, SMRF are no longer responsible for its maintenance or how the individual uses the equipment.

Thank you for your interest in the Specialist Medical Resources Foundation. We look forward to hearing from you.