



Australian  
Society for  
Quality®

# Certificate III in Competitive Systems and Practices (MSS30312)

## Engage your workforce and release their potential with a Certificate III in Competitive Systems and Practices

AuSQ's Certificate III in Competitive Systems and Practices is a nationally accredited qualification that enables your team members to improve their work practices with proven Lean tools and operational excellence techniques.

By involving your workforce in a Certificate III program, your team will be able to apply realistic, relevant and effective tools that will dramatically improve their performance and help sustain continuous improvement efforts.

These tools can be used to improve any product and process, and are applicable to a range of industries including manufacturing, healthcare, information technology, utilities and financial services, to name a few.

### Learning objectives

Develop skills in the following areas:

#### Operational excellence

- Work & communicate effectively as part of a team
- Actively participate in workplace projects
- Deal with change in the workplace
- Manage work priorities

#### Lean & Productivity

- Understanding Value Stream Mapping and 8 Wastes
- Implementing 5S & visual management
- Assist with process capability improvements

#### Quality & Continuous Improvement

- Applying Lean tools
- Undertaking root cause analysis
- Implement Plan-Do-Check-Act

### Who should attend

- Team Leaders
- Supervisors
- Quality & business improvement resources

### Duration

- Approximately 12 months to complete

### How to enrol

- Call 1300 88 4288
- Email [info@ausq.org](mailto:info@ausq.org)



NATIONALLY RECOGNISED  
TRAINING

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## Curriculum

### 3 core units of competency:

- MSS403001A Implement competitive systems and practices
- MSAPMOHS200A Work safely
- MSAENV272B Participate in environmentally sustainable work practices

### 7 elective units of competency:

- MSS403051A Mistake-proof an operational process
- MSS402040A Apply 5S procedures
- MSS402080A Undertake root cause analysis
- MSS403002A Ensure process improvements are sustained
- MSS402041A Apply 5S in an office
- MSS403007A Map an office value stream
- MSS403035A Implement the visual workplace
- MSS402010A Manage the impact of change on own work

## Training Program Design

Before commencement of the training program, we undertake a design and development phase that includes:

- Training Needs Assessments
- Recognition of Prior Learning (RPL)
- Integration of existing workplace systems and programs
- Identifying goals and KPIs for the program

This design ensures content is relevant and improvements can be sustained in the workplace.

## Government Funding

- State Government Funding is available for this qualification. Funding varies per individual's circumstances, call for a quote on 1300 88 4288.

## Certification

- Certificate III in Competitive Systems and Practices; and
- Lean Fundamental Certificate

“

**I have applied what I have learned right away**

”

Program Participant

“

**I like the simple but practical tools**

”

Program Participant

“

**Found it very relevant to my job**

”

Program Participant



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