



Australian
Society for
Quality®

Certificate IV in Competitive Systems and Practices (MSS40312)

Engage your workforce and release their potential with a Certificate IV in Competitive Systems and Practices

AuSQ's Certificate IV in Competitive Systems and Practices is a nationally accredited qualification that gives supervisors, and team leaders the skills needed to lead workplace improvements in safety, motivation, quality, cost and delivery.

At the core of this qualification are Lean tools and Continuous Improvement techniques. A number of units also deal with skills areas such as leadership, workplace learning, communication, workplace change, and workplace culture.

These tools can be used to improve any product and process, and are applicable to a range of industries including manufacturing, healthcare, information technology, utilities and financial services, to name a few.

Learning objectives

Develop skills in the following areas:

Lead Change

- Leading change in the workplace
- Managing workplace learning and relationships
- Facilitating continuous improvements

Quantitative Analysis

- Facilitating workplace projects using proven Lean tools
- Applying statistics to processes
- Understanding cost factors
- Undertaking root cause analysis

Process Management

- Using Value Stream Mapping and 8 Wastes
- Implementing 5S and visual management
- Implementing and sustain mistake-proofing practices
- Building process capability improvements

Who should attend

- Team leaders and managers
- Operations managers
- Quality & business improvement resources
- Project managers

Duration

- Up to 12 months to complete

How to enrol

- Call 1300 88 4288
- Email info@ausq.org



NATIONALLY RECOGNISED
TRAINING

Quality Matters™

Curriculum

3 core units of competency:

MSS403001A	Implement competitive systems and practices
MSS403010A	Facilitate change in an organisation implementing competitive systems & practices
MSAENV472B	Implement and monitor environmentally sustainable work practices

Elective Units of Competency: select 9 from the following 12 units

MSS403044A	Facilitate continuous improvement
MSS403084A	Improve changeovers
MSS403007A	Map an office value stream
MSS403040A	Facilitate and improve implementation of 5S
MSS403051A	Mistake proof an operational process
MSS402080A	Undertake root cause analysis
MSS403035A	Implement the visual workplace
MSAPMOHS200A	Work safely
MSS403002A	Ensure process improvements are sustained
BSBFLM312C	Contribute to team effectiveness
MSS404052A	Apply statistics to operational processes
MSS404053A	Use Six Sigma techniques

Training Program Design

Before commencement of the training program, we undertake an extensive design and development phase that includes:

- Training Needs Assessments
- Recognition of Prior Learning (RPL)
- Integration of existing workplace systems and programs
- Identifying goals and KPIs for the program

This design ensures content is relevant and improvements can be sustained in the workplace.

Government Funding

- State and Federal Government Funding is available for this qualification. Funding varies per individual's circumstances, call for a quote on 1300 88 4288.

Certification

- Certificate IV in Competitive Systems and Practices; and
 - Lean Fundamental Certificate
- optional:
- Certified Lean Six Sigma Practitioner™ – Green Belt certification

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I so enjoyed the content and the facilitators

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Program Participant

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Lots of light bulbs of opportunity going off in my head

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Program Participant

“

This has built my confidence in Lean and Six Sigma methodologies

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Program Participant



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